



## DATASHEET

# Captaris, Canon and eCopy

## Reduce Costs and Improve Productivity by Integrating RightFax Faxing Capabilities with Canon imageRUNNER™ Devices

### OVERVIEW

Captaris is a Canon Solution Provider and partners with Canon and eCopy to improve organizational efficiency by getting the right documents into the hands of the right people, faster, more productively and cost-effectively than before. Captaris RightFax is a Canon Compatible solution that tightly integrates with Canon imageRUNNER devices and eCopy to consolidate all faxing services on the network, giving users convenient access to faxing capabilities on the same devices used daily for printing, scanning and copying. With RightFax, users gain both easy walk-up access and a central point of control for electronic as well as hard copy faxing. This enables companies to streamline workflow processes and save time and money on administrative tasks. Tested and proven with Canon and eCopy, RightFax is the ideal solution for organizations that want to further leverage their Canon infrastructure for all their document development, duplication and distribution needs.

### THE BENEFITS OF CENTRALIZING FAXING, PRINTING, SCANNING AND COPYING

Companies gain enormous benefits by adding RightFax network faxing capabilities to their Canon/eCopy solution.

**Reduce Costs** - Consolidate network faxing with your Canon imageRUNNER multifunction products via eCopy to eliminate the time and expense of maintaining stand-alone fax machines, modems, phone lines and associated support contracts and supplies.

**Maximize Return on Investment** - Combine systems to maximize investments in Canon, eCopy, Captaris and other business applications.

**Increase Productivity and Efficiency** - Allow users to print, scan, copy and fax from one device to save time and improve workflow processes.

**Centralize Control of Network Faxing** - Move all fax resources to the network to provide one point of control for hard copy and electronic faxing.

**Simplify Administration** - Install and manage RightFax with a suite of easy-to-use administrative tools designed to automate routine tasks, troubleshoot problems and monitor and report fax activity.

**Improve Security** - Keep confidential documents private by providing secure document delivery channels.

**Provide Scalability** - Start with a single server and expand to as many as 1,024 channels. Additional capacity can be added to include desktop, email, CRM, ERP, document management and other essential business applications.

## FEATURES

**Centralized Management** - Centralized administration tools allow administrators to set up, configure and manage fax services individually or globally.

**Intelligent Outbound Fax Delivery** - Send documents directly from a Canon imageRUNNER or from desktop and other business applications using delivery options including call grouping, scheduling, priority sending and human-answered fax.

**Intelligent Inbound Fax Receipt, Routing and Management** - Improve organizational workflow with intelligent inbound document delivery including smart distribution and auto reply.

**Open Database Design** - Leverages open database design of Microsoft SQL Server 2000 Desktop Engine (MSDE) and Microsoft SQL Server 2000 Standard and Enterprise Edition.

**Flexible and Scalable Platform** - Allows organizations to easily expand channel capacity, conduct load-balancing, upgrade servers, add modules and much more.

**Intelligent Least-cost Routing™ and IP Fax Delivery** - Faxes can be delivered via alternate RightFax servers across corporate LANs, WANS, intranets or the Internet to deliver documents in the most economical way possible.

**Intra-Company Least-cost Routing** - Companies can deliver internal faxes via the RightFax network of servers and bypass public-switch telephone networks to eliminate phone charges.

**Built-in Email Modules** - RightFax supports all SMTP Internet mail systems.

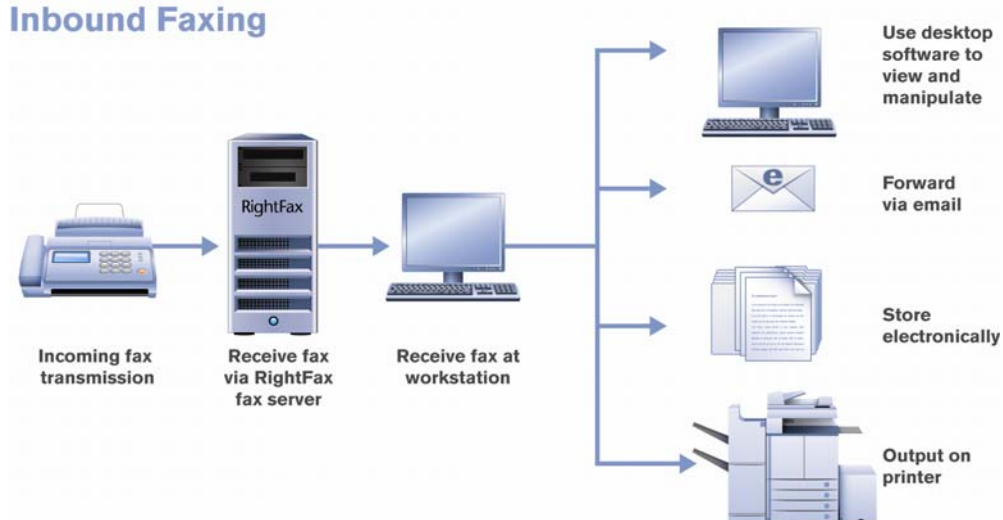
**Automatic Fax Distribution** - Faxes can be systematically distributed to groups for faster, more efficient processing.

## HOW IT WORKS

### Outbound Faxing



### Inbound Faxing



## CANON IMAGERUNNER DEVICES SUPPORTED

Canon	imageRUNNER devices*	210, 330, 400, 2200, 2220, 2230, 2270, 2800, 2830, 2870, C3100, C3200, C3220, 3300, 3320, 3530, 3570, 4570, 5000, 5020, 5570, C5800, 6000, 6020, 6570, C6800, 7200, 8500, 9070, 105 and 105+  *The RightFax integration with Canon imageRUNNER devices is in partnership with eCopy.
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## INDEPENDENT TESTING

RightFax is a Canon Compatible solution that tightly integrates with Canon multifunction products and eCopy to consolidate all faxing services on the network. RightFax 8.7, Canon imageRUNNER 2200 and eCopy ShareScan were tested independently by VeriTest and passed with 100 percent accuracy and no major issues. The report is available at [http://www.veritest.com/clients/reports/canon/captaris\\_rightfax\\_server\\_cr01.pdf](http://www.veritest.com/clients/reports/canon/captaris_rightfax_server_cr01.pdf).

The term and/or mark "Canon Compatible" identifies specific products that have met certain basic compatibility testing in controlled circumstances with Canon products as defined by the individual test plan. The results of these tests have been published at <http://www.veritest.com/clients/reports/canon>. Users should determine whether the products are appropriate for their own particular use requirements. Canon does not warrant, guarantee or have any responsibility for the use of these products.

## FOR MORE INFORMATION

Captaris Business Information Delivery solutions help organizations of all sizes automate the information and document flow throughout the information lifecycle (capture, process, manage, deliver and archive). With a comprehensive suite of software and services, Captaris helps organizations to grow revenues and increase profits while meeting compliance goals. Through a global distribution network of leading enterprise technology partners, Captaris has installed more than 90,000 systems in 95 countries in companies of all sizes, including the entire Fortune 100. For more information, visit [www.captaris.com](http://www.captaris.com) or call +1.800.443.0806.

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